



TAX
On
PHONE

ibes

Good
Governance
Solutions

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Fast Roll-Out, Fast Return of Investment.

Mobile phones are everywhere: This allows our TaxOnPhone Platform to immediately be rolled-out throughout a country.

This translates into faster adoption rates, better compliance, improved internal revenue and shorter return of investment.



Accessible for Everyone.

Good Governance can only occur if we allow all citizens equal access to governmental services.

By using basic text messages, TaxOnPhone is usable on virtually all kinds of mobile phones at a very low cost. No data fees to be paid!




Improved Ease of Doing Business.

TaxOnPhone lets citizens focus on doing business, while easily and securely submitting tax declaration forms, paying taxes, checking tax compliance status, and more via any kind of cell phone, anytime, anywhere.



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A country benefits from the **TaxOnPhone Platform** both from the Internal Revenue Authority and from the Taxpayer's point of view:

Benefits for the Internal Revenue Authority

- ✓ High population coverage.
- ✓ Fast increase in tax collection.
- ✓ Easily adapted to law changes.
- ✓ Lower cost of Law Enforcement.

Benefits for the Taxpayers

- ✓ Easy, paperless proof of compliance.
- ✓ Declare and Pay Taxes and Royalties from any kind of cellphone, any time, anywhere.
- ✓ No need to travel long distances and lose valuable time to find a Tax Office.



Registration

of new Taxpayers



Filing/Payment

of Taxes and Royalties



Integration with additional

governmental services,
and more...

ibes, together with the Zambia Revenue Authority (ZRA), has successfully launched TaxOnPhone with great acceptance from the public, particularly in rural areas. 6,000 tax returns and 4,000 newly registered taxpayers occurred in the first four weeks.



How is the TaxOnPhone Platform implemented?

1 Analysis of current Taxation Systems

A key advantage is the **simplification of compliance**: Existing forms and workflows are analyzed and simplified for their usage over interactive text menus in mobile phones.

2 Adapt to local laws, regulations and workflows

Once a Project Blueprint has been developed, our software is customized to comply with the specifications developed together with the Tax Authorities.

3 Integrate with existing Taxation Systems

TaxOnPhone is a “bridge” between the existing Tax Admin. systems and the mobile phone operators’ **USSD Systems** (Real-Time Interactive Text Menus).

After both endpoints are integrated, IT Engineers from the Tax Authority are trained on how to maintain, update and extend the system to ensure sustainability of the project in the long-term.

4 Pilot Test and Scale-Up

After a short period of testing to ensure functionality, ease of use, and other key performance indicators, the scale-up procedure begins, bringing the Tax Authorities’ territorial coverage to all areas in the country having mobile phone coverage.



VAT



TURNOVER TAX



MINERAL
ROYALTY TAX



EXCISE TAX



WITHHOLDING
TAX



PRESUMPTIVE
TAX



CUSTOMS
FEES



MARKET
FEES



CAR/TAXI
REGISTRATION



...AND
MORE